

# Langdale View Self Catering Holiday Apartments

## TERMS AND CONDITIONS

### HOUSEKEEPING

The main condition of acceptance of any booking is that the Client takes reasonable and proper care of the property and its contents. The contents must be left in the same clean and tidy condition at the end of the holiday as at the beginning, with all the washing-up completed.

Whilst you may not be charged for minor items, the client is responsible for all damages and breakages and their cost shall be payable on demand.

The apartments will usually be available for occupation by 3pm on the day of arrival and should be vacated by 10am on the day of departure.

If you are bringing a pet with you please either arrange to bring a bed or ask for a blanket to be made available, as pets are not allowed on the furniture.

Pets must not be left alone in the apartments at any time.

### LIABILITY

The proprietors do not accept any liability for any personal injury sustained by any Client or visitor to the property or for loss of or damage to any personal property brought into the property howsoever caused.

The Client must use the property solely for the purpose of a private holiday residence for a maximum number of people as specified in the literature.

The Proprietors reserve the right to cancel accommodation at any time if in their opinion any party causes nuisance or disturbance to others. In such circumstances no reimbursement will be made.

The proprietors shall permit the Client to hold and enjoy the property during the letting without any interruption or disturbance from or by the proprietors except in the case of an emergency.

### CANCELLATION

If advised of cancellation less than six weeks before the commencement of the booking then 50% of the full payment may be requested. If less than four weeks, then the full payment may be requested. However, if the apartment can be re-let then further payment will not be necessary, but the deposit will be forfeited. If the holiday can be re-scheduled, then the deposit may be retained against the future booking. We recommend that holiday insurance is taken out when booking.

### NON-AVAILABILITY

*In the unlikely event that the property becomes unavailable following confirmation of the booking or changes are necessary to the booking for reasons outside the control of the proprietors, then we undertake to notify the client as soon as reasonably practicable. We reserve the right to arrange alternative accommodation of a similar type and standard in a similar location for the period of the booking and to transfer the booking accordingly, with appropriate financial adjustment. If it is not possible to arrange suitable alternative accommodation or if the client does not wish to transfer the booking, we have the right to cancel the booking and refund to the client all monies paid to them. In such circumstances the proprietors shall have no further obligation or liability for non-availability, changes or cancellations.*